

NEWSLETTER

AUTUMN/WINTER 2015



October 2015

DR JACQUI FLEET

It is with great sadness that we announce that Dr Jacqui Fleet has decided to leave the partnership early next year. She will join her husband who is a GP partner in Yetminster. After 20 years with the practice and being a much loved and respected doctor by staff and patients, she will be very sorely missed. We know that she hasn't made this decision lightly and respect it as a very sensible and timely decision for her. We wish her all the best for the future.

DR AMANDA STUBBS

We are delighted to announce that Dr Amanda Stubbs will be joining the partnership on 1st February 2016 as successor to Dr Fleet. Dr Stubbs lives locally with her family and moved to the area from Buckinghamshire where she was a partner with a GP practice. She currently works for us as a locum GP.

FLU VACCINATIONS

If you are aged 65 or over or suffer from a chronic condition such as asthma, diabetes, kidney disease or coronary heart disease you are strongly advised to have a flu vaccination.

CHILDHOOD FLU VACCINATIONS

Children aged 2, 3 and 4 years on the 1 September 2015 are invited to have a flu vaccine. The vaccine will be administered by nasal spray.

SHINGLES VACCINATION

If you were born on or between 02/09/42—01/09/45 or 02/09/35 and 01/09/37 you may be eligible to receive a shingles vaccination. We normally administer this at the same time as your flu vaccination but it can be given at any time and is a one-off vaccine. Other age groups will be introduced in the future to ensure all people aged 70-79 are offered the vaccine. We are not permitted to vaccinate patients outside the current cohort due to limited supply of the vaccine.

If you are eligible for a flu or shingles vaccination, please make an appointment with reception.

ONLINE SERVICES

From January 2015, we ceased to accept telephone requests for prescriptions.

Prescriptions can be ordered online, via your chemist or by posting or handing in the tear-off slip on the right-hand side of your prescription. Prescriptions can be collected by your chemist. If you would like us to send your prescription by post, please include a SAE.

The safest and most efficient way to order your repeat medication is by using our online service. This service can also be used for booking appointments with your GP.

If you wish to sign up to our online service, please bring photo ID (passport or driving licence photocard) to reception and we will provide you with a registration form.

BP MONITORS

If you have loaned one of our Blood Pressure Monitors, please remember to return it to us as soon as possible along with your blood pressure readings.

STAFF RETIREMENT

May Abbott joined the surgery as a receptionist in 1985 when the surgery was in Bridport Road. Over a period of 30 years she saw a move to Queens Avenue, the introduction of computerised systems and many changes to the NHS. She was our longest serving member of staff and was very loyal and dedicated to her work.

We celebrated with May at La Caverna and had a wonderful evening to wish her a long and happy retirement.



BHF BIKE RIDE

A surgery team of 7 consisting of 5 GPs, our practice manager and Healthcare Assistant cycled 25 miles for the British Heart Foundation in April of this year. The team was joined by Dr Macklin, Consultant Physician at DCH. We hope to get a larger surgery team together for next year and may even be brave enough to try the 50 mile ride.

Queens Avenue Cycling Club or QuACC was formed by the surgery staff after this bike ride and we now go on regular rides around the Dorset countryside.

Why not do the same? A great way to keep fit and see the countryside.

PATIENT SURVEY RESULTS

Thank you to all the patients who took part in our recent survey. We were delighted with your responses and overwhelmingly positive comments.

The results of the survey are attached to this newsletter.

PATIENT PARTICIPATION GROUP

The practice recently invited patients to form a virtual (email) patient group to provide a forum for discussions and issues relevant to the practice. The group held their first virtual meeting in August with the following outcomes:

Communications—the practice would ensure an equitable and accessible service and consider the introduction of a text reminder service.

Car parking—the practice are considering extending the existing parking facility.

Patient check-in—the practice to review the reliability of this.

STAFF NEWS

Diabetic and Asthma Diplomas

2 of our practice nurses recently obtained diplomas in their specialist areas. We congratulate Linda Newnham on passing her Diabetes Diploma and Sue Hinchley on passing her Asthma Diploma.

SAMPLES

Urine samples will only be accepted in a universal container. Jam jars/glass bottles etc will not be accepted. Please ask at reception for a white top universal container.